

## **Quality Policy**

The quality policy of Pranan Technologies is based on ten guidelines that underpin its business project.

- 1. Commitment to research and development for the creation of highly technological devices.
- 2. Develop our activities based on innovation and business ethics.
- 3. Plan objectives that allow for sustainable growth while respecting the environment.
- 4. Commitment to meeting the needs of shareholders, customers, suppliers, and the Pranan team in a balanced manner with the company's objectives.
- 5. Establish quality standards in all departments, enabling us to meet the legal requirements and specifications affecting our activity.
- 6. Commitment to creating a good working environment, based on respect and trust, that promotes personal and professional development.
- 7. Adopt the necessary legal and organizational measures to ensure the integrity and confidentiality of our research.
- 8. Promote collaboration with Technology Centers, Research Centers, and Universities to equip our devices with the highest technology, based on continuous innovation and research.
- 9. Ensure that relationships with our customers and suppliers are characterized by cooperation and open communication, with a commitment to responding effectively and professionally to any expressed needs.
- 10. Offer personalized attention to each stakeholder group, allowing us to identify their needs and adopt the best solution in each case.

The management of Pranan Technologies is committed to providing the necessary means and resources for the dissemination and implementation of this Policy.

Pamplona, June 2018

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